

EHTEL 2011 Symposium

Seamless Integration for Personal Health Services

– Evidence and Sustainability –

30 November – 1 December 2011

EESC, Jacques Delors Building [room JDE62]

Rue Belliard 99-101, Brussels, Belgium

The traditional delivery models of European healthcare and welfare must be fundamentally changed to better fit to the long-term needs of persons with chronic conditions. New strategies and tools for their implementation are needed. Recent models go much beyond the scope of venerable traditions like organising health and welfare in independent silos and seamlessly integrate the healthcare and social service domains.

Both eHealth and Telemedicine provide personal health services and can contribute significantly to the successful implementation of up-to-date health strategies. However, in order to move from high level EU policy initiatives into operational sustainable services, still more evidence is needed.

This symposium calls together European-wide leaders, drivers and frontrunners for new care models, telemedicine and eHealth services; including health policy, competence centres and other stakeholder representatives.

This EHTEL event is kindly hosted by the EESC, the voice of organised civil society in the Union's decision-making process.

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EHTEL Symposium 2011 Programme



30 November, 14:00 - 18:00

RENEWING HeALTH Midterm Workshop

RENEWING HeALTH is co-funded by the European Commission in the Competitiveness and Innovation Framework Programme (CIP-ICT-PSP)



18:15 - 19:45

EHTEL Annual General Meeting



20:00 - 22:30

Symposium Networking Dinner



1 December, 9:00 - 17:00

Seamless and Integrated Care by eHealth



Event webpage: www.ehtel.eu/symposium2011. You can also directly register (fees may apply) at: www.regonline.com/ehotel2011symposium

The EHTEL 2011 Symposium is kindly supported by

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EHTEL 2011 Symposium: *Seamless Integration for Personal Health Services – Evidence and Sustainability*



Midterm Workshop

30 November 2011

13:30 – 14:00	Registration and Welcome Coffee
14:00 – 14:15	Welcome and Opening <i>Chair: Martin Denz, President, EHTEL</i> – by the European Economic and Social Committee: <i>Ulla Sirkeinen, TEN Section Vice President</i> – by the European Commission: <i>Gisele Roesems-Kerremans, DG INFSO, Deputy Head, Unit H1</i> – by the RENEWING HeALTH Project Coordination: <i>Lorenzo Gubian, Veneto Region</i>
14:15 – 15:00	Setting the Scene: New Care Models for Persons with Chronic Diseases <i>Dr. Amy Compton-Phillips, Kaiser Permanente, USA</i>
15:00 – 16:15	Telemedicine enabling Seamless Services in the Personal Sphere – A Flashlight on RENEWING HeALTH Pilots <i>Chair : Dr. Stephan Schug, EHTEL, Brussels, Belgium</i> North Norway: <i>Astrid Grottnand, NST^{EHTEL}, Tromsø, Norway</i> Cataluña: <i>Ignasi Garcia-Mila Vidal, TicSalut^{EHTEL}, Barcelona, Spain</i> South Karelia: <i>Tuula Karhula, EKSOTE^{EHTEL}, Lappeenranta, Finland</i> Norrbotten: <i>Lennart Isaksson, County Council Norrbotten, Luleå, Sweden</i>
16:15 – 16:30	Coffee Break
16:30 – 17:50	Panel: Augmenting the Evidence on the Impact of Telemedicine Services <i>Co-Chairs: Charles Lowe, United Kingdom / Claus Duedal Pedersen, Region of South-Denmark</i> Presentations: A Scientific Review of RENEWING HeALTH: Maximising the Scientific Value of the Project <i>Richard Wootton, NST^{EHTEL}, Tromsø, Norway</i> Lessons Learned so far on the RENEWING HeALTH Large Pilot Evaluation <i>Marco d'Angelantonio, RH Project Administrator, Him SA, Brussels, Belgium</i> The Model for Assessment of Telemedicine (MAST) in Practice <i>Anna Kotzeva, Catalan Agency for Health Information, Assessment and Quality, Spain</i> Other Panellists: Regional Health Administration: <i>Kenneth Sjaunja, Norrbotten, Sweden</i> European Health Policies: <i>Milan Cabrnock, MEP and Physician, Czech Republic</i> European Commission: <i>Flora Giorgio-Gerlach, DG INFSO, Unit H1 (Project Officer)</i>
17:50 – 18:00	Closing of Day 1 / RENEWING HeALTH MidTerm Workshop
18:15 – 19:45	EHTEL Member Meeting [also in JDE62]
20:00 – 22:30	Symposium Networking Dinner [Atrium - 6th floor - EESC]



EHTEL 2011 Symposium: *Seamless Integration for Personal Health Services – Evidence and Sustainability*

1 December 2011

08:15 – 09:00 **Registration and Welcome Coffee**

09:00 – 10:30 **Panel: Political Agenda for eHealth and Seamless Integration of Health Services**
Chair: Martin Denz, President, EHTEL

Presentations: **Borderless eHealth in Support of Healthy Citizens in Europe**
Pēteris Zilgalvis, DG INFSO, Head of Unit H1, European Commission

Active and Healthy Ageing Innovation Partnership and Integrated Health for Europe
Maria Iglesia-Gomez, DG Health and Consumers (SANCO), European Commission

Telehealth Innovation in Support of Integrated Care - the Policy Dimension
Karl Stroetmann, empirica, Bonn, Germany

Better Care for Chronically Ill by Seamless Service Integration: A Social Insurance View
Jan van Emelen, Association Internationale de la Mutualité (AIM), Brussels, Belgium

Other Panellists **The Future of Active and Healthy Ageing and Seamless Care Integration:
The View of the Organised Civil Society**
Renate Heinisch, European Economic and Social Committee - EESC

A Regions Perspective on the Next Steps of eHealth-enabled Health care in Europe
Claus Duedal Pedersen, Region of South-Denmark, Odense, Denmark

Session Mission: How do the health-related EU flagship initiatives relate to changing need patterns and new models of care? What would be necessary milestones for Care Integration by eHealth and Telemedicine Services? How would the key actions of the Digital Agenda relate and what is their statue? What conclusions can be drawn from the consultation on the eHealth Action Plan 2020? What will be in for European Citizens and Patients in the Active and Health Ageing Innovation Partnership? What it the evidence for new services in the personal sphere of the patient? How do we make Seamless Integrated Care, Telemedicine services and eHealth in Europe sustainable?

10:30 – 11:00 **Coffee Break**

11:00 – 12:30 **Sustainable and Interoperable eHealth Infostructure in Support of the Seamless Integration of Services**

Chair: Marc Lange, Secretary General, EHTEL, Brussels

A Comprehensive Infostructure for Health and Social Care to Support New Models of Care
Angelo Rossi Mori, eHealth unit, CNR^{EHTEL}, Italy

Tailored Case Management: Healthcare and IT-Strategies for the Care Continuum
Steffen Dietz, InterComponentWare AG^{EHTEL}, Germany

IT support for Ambulatory Care Trajectories
Etienne De Clercq, IRSS - Université Catholique de Louvain, Brussels, Belgium

Improving IT-enabled Clinical Care Pathways: The Cross-institutional Perspective
Björn Bergh, CIO of University of Heidelberg Medical Centre^{EHTEL}, Germany

12:30 – 13:30 **Buffet Lunch**

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13:30 – 14:30	From Infostructure to Services: Enabling Seamless and Integrated Care by eHealth Part 1: Managing Diseases – Seamless Service Integration by Provider Organisations <i>Chair: Joan Cornet, TicSalut^{EHTEL}, Barcelona, Cataluña, Spain</i>
Presentations:	Transcending Barriers to Seamless Service Integration with Telemedicine <i>Rachelle Kaye, Maccabi Health Services^{EHTEL}, Israel</i> Technology in the Perspective of Integrated Care Models and Independent Living <i>Nick Guldemon, Programme Director Health, TU Delft, The Netherlands</i> Region-wide Orchestration of Community Healthcare and Interoperable Teleservices <i>Claudio Saccavini, Arsenal.IT^{EHTEL}, Region Veneto, Italy</i>
14:30 – 15:00	Coffee Break
15:00 – 16:00	Part 2: Seamless Service Integration in the Community – Telehealth and Telemedicine <i>Chair: George Crooks, NHS 24^{EHTEL}, Scotland</i>
Presentations:	Connecting and Integrating Care for Rural Areas by a University Medical Center: Telemedicine Services for Pennsylvania <i>Andrew Watson, Medical Director, Center for Connected Medicine, UPMC, Pittsburgh, USA</i> Integrated Social Care and Health Care in the UK Whole Systems Demonstrators <i>Hazel Price, WSD Programme Manager, Kent County Council, United Kingdom</i> <i>[Speaker onsite: Maria Francesca Vencato, Kent Office, Brussels, Belgium]</i> Telehealth and Telemedicine in Community Care: What is still left to integrate <i>Russell Jones, Chorleywood Health Centre (NHS), United Kingdom</i>
16:00 – 16:45	Next steps on the Seamless Integration of Services in the Interest of All Users: Messages and Conclusions by the European eHealth Stakeholders
Panellists:	<i>Birgit Beger, Secretary General, Standing Committee of European Doctors - CPME, Brussels</i> <i>Henk Bakkerode, European Association Working for Carers - Eurocarers, Dublin, Ireland</i> <i>Ilaria Passarani, European Consumers' Organisation - BEUC, Brussels</i> <i>Walter Atzori, European Patients' Forum - EPF, Brussels</i> <i>Cillian Twomey, Union Européenne des Médecins Spécialistes - UEMS, Brussels</i>
16:45 – 17:00	Closing of the EHTEL 2011 Symposium

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