

# Dr George Crooks

Medical Director  
NHS 24 Scotland UK

# Telehealth from Conception to Implementation



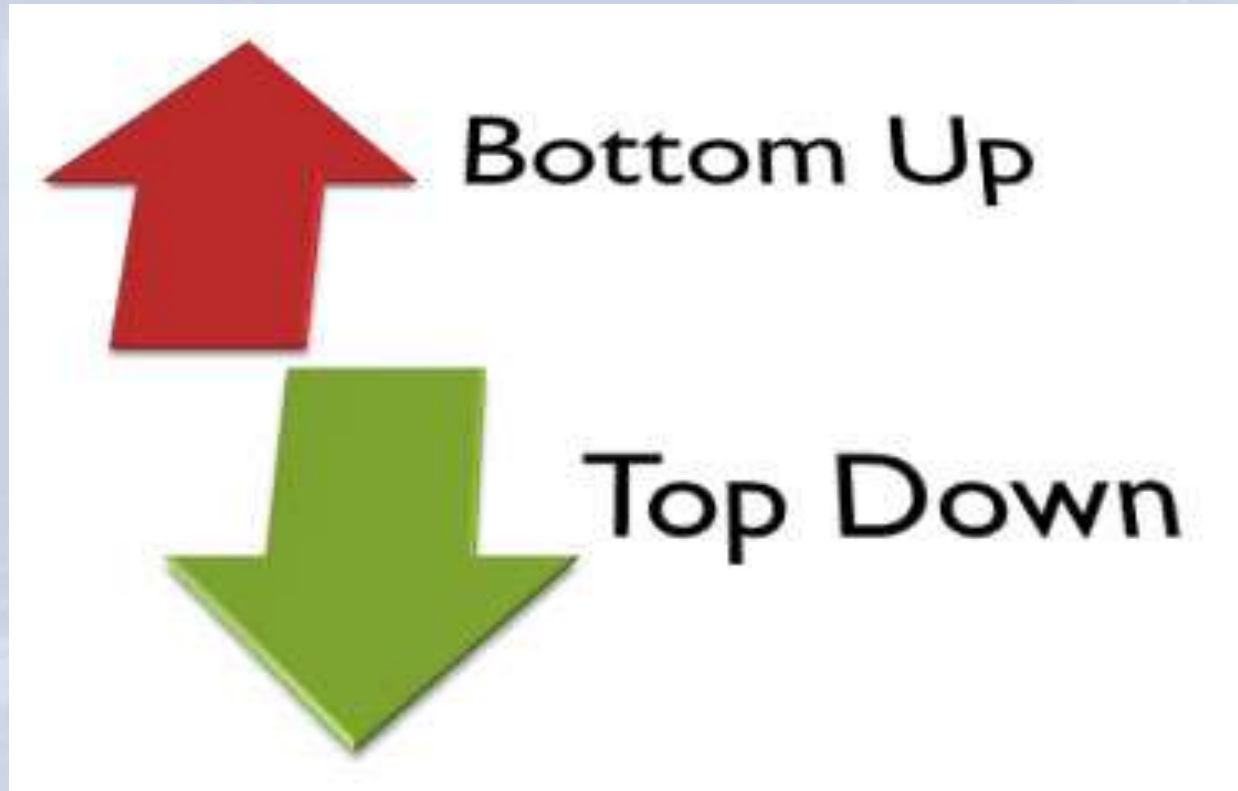
# Graduation



# Eureka!

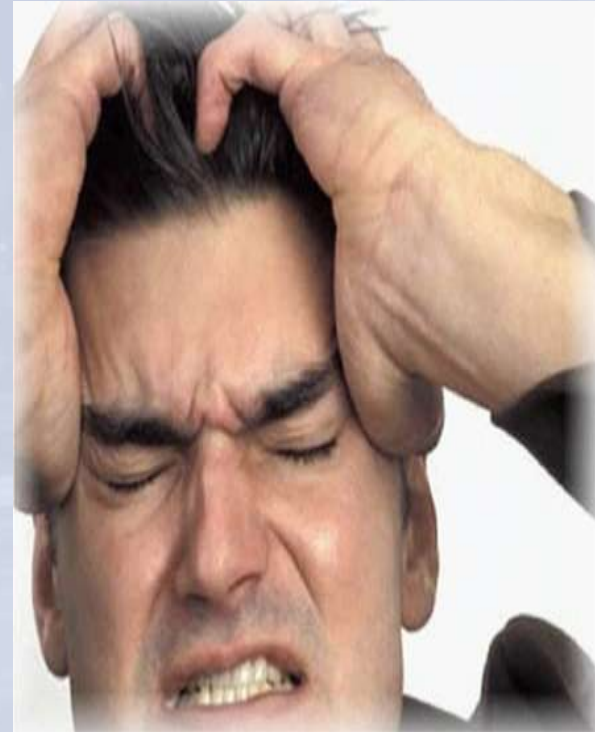


# Delivery at Scale



# The Key to Success

- Executives
- Planners
- Purchasers
- Providers (Clinicians)
- Users (Patients)



# The Key to Success

- Politicians
- National/Regional Strategy
- National/Regional Infrastructure
- Health and Care Alignment
- Empowered and Motivated Clinicians
- Intelligent Design

# It's not the Technology



# It's the People



# Honesty!!

# Money or Resources?



# Service Redesign

OR

# Transformational Change

# Substitution



# Additionality



# TREAT

## Telemedicine Readiness Evaluation Assessment Tool

# TREAT

## Objective:

Help healthcare decision-makers and budget holders assess and evaluate the readiness of their health and care organisations to integrate telemedicine solutions into their health and care delivery systems.

## Format :

Common assessment tool on-line self assessment and collaborative group assessment in facilitated cross-sectoral and inter-organisational discussion groups.

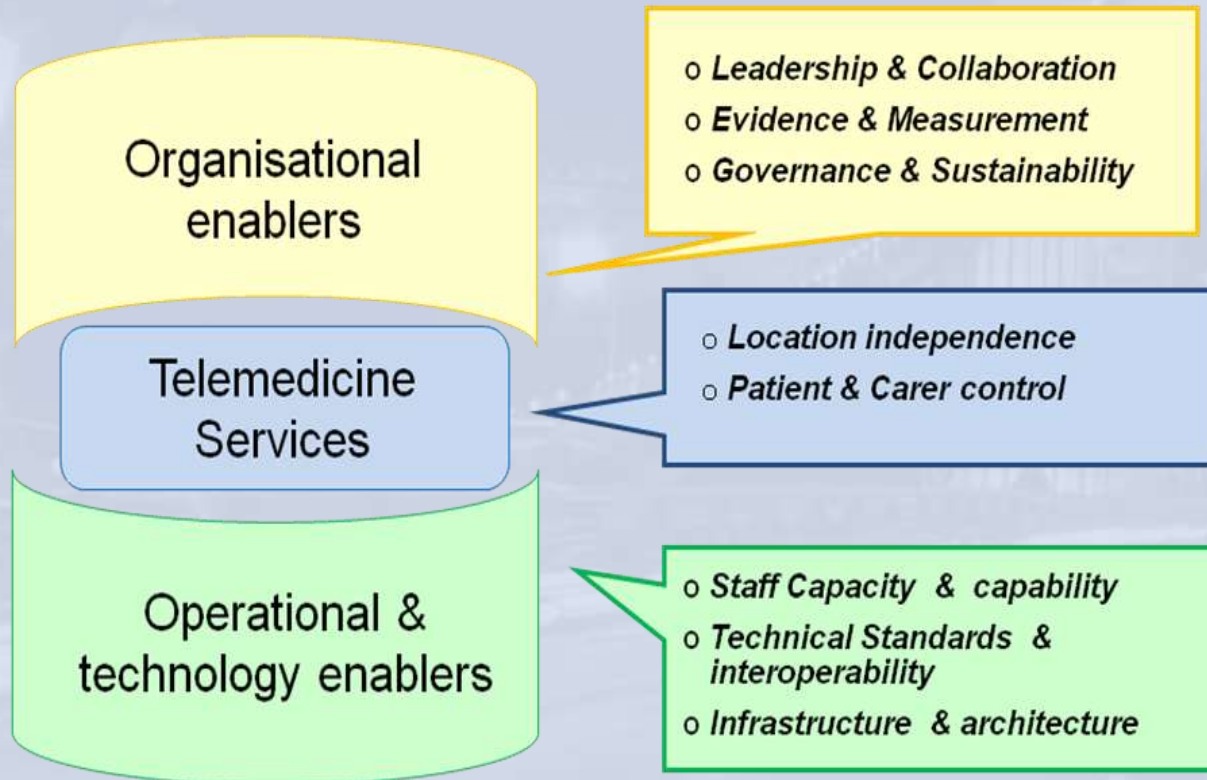
## Part 1:

simple question set answered on a 1- 5 (fully disagree- fully agree) scale.

## Part 2:

In-depth workshop across several organisations guided by results of on-line self-assessment

# TREAT



# Success







# Thank You

